



447 N Main St. PO Box 1677  
Boerne, TX 78006-6677

Please return this portion with your payment. When paying in person please bring both portions of this bill.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
13-8290-00	8/10/2025	\$929.94

If the due date falls on a Saturday, Sunday, or City recognized holiday, no penalty will be assessed if the payment is made by 5 pm the next business day

Kendall County Appraisal Dist  
118 Market Ave  
Boerne, TX 78006-3004

CITY OF BOERNE  
UTILITY CUSTOMER SERVICE OFFICE  
PO Box 1677  
Boerne, TX 78006-6677

GOOD NEIGHBOR FUND VOLUNTARY CONTRIBUTION \$ \_\_\_\_\_

PLEASE DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**

Name		Service Address		Account Number	
Kendall County Appraisal Dist		118 Market Ave		13-8290-00	
Service Dates		Number of Days	Number of Units	Bill Date	Due Date
From	To				
6/11/2025	7/11/2025	30		7/24/2025	8/10/2025

**SUMMARY AREA - BILL TOTALS**

SERVICE	METER #	PREVIOUS	CURRENT	USAGE	TOTAL
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Past Due Amount \$0.00

WATER	81042689	3786	3962	176	\$122.48
SEWER					\$116.55
STORMWATER FEE					\$23.44
SPECIAL SRVCE S					\$667.47

Sales Tax \$0.00

Amount Due \$929.94

GOOD NEIGHBOR FUND VOLUNTARY CONTRIBUTION \$ \_\_\_\_\_. Due After 08/10/2025 \$929.94

The 2024 Annual Water Quality Report (Consumer Confidence Report) is now available online at [boerne-tx.gov/waterquality](http://boerne-tx.gov/waterquality). To request a printed copy by mail, please call 830-248-1538. Utilities update: Important TTHM Water Quality Notice, visit [boerne-tx.gov/TTHM](http://boerne-tx.gov/TTHM) to learn more.

PLEASE SEE THE BACK OF THE BILL FOR UPDATING ACCOUNT INFORMATION, PAYMENT OPTIONS, OFFICE HOURS, AND OUTAGE INFORMATION.

\*THIS BILL WILL BE CONSIDERED DELINQUENT AND A 10% PENALTY WILL BE ASSESSED IF PAID AFTER THE DUE DATE.

CITY OF BOERNE UTILITIES PO BOX 1677 447 N MAIN ST BOERNE TX 78006

PHONE: (830) 249-9511 Option 1



**Please update your account information so we may better serve you!**

New mailing address: \_\_\_\_\_

New mobile/cell #: \_\_\_\_\_

New home phone #: \_\_\_\_\_

New work phone #: \_\_\_\_\_

☐ Ebill\* -- Email address: \_\_\_\_\_  
\*Select to receive bills via email

**OFFICE HOURS**

Monday thru Friday 8:00 AM – 5:00 PM  
Closed weekends and Holidays  
Customer Care & Billing Inquiries: 830-249-9511  
FAX: 830-249-2580  
After Hours: 830-248-1633  
[www.boerne-tx.gov](http://www.boerne-tx.gov)

**PAYMENT OPTIONS**

**City Hall Payments**—in person at City Hall, located at 447 N Main Street in Boerne.  
Come inside to speak directly to a Customer Care Representative Monday – Friday from 8A-5P.  
Payment options include:  
Cash  
Check  
Credit Card  
Money Order / Cashier's Check

**Payment Drop Box**—located in the City Hall parking lot at the north end of the building.  
Available 24 hrs. a day, seven days a week. Payments are collected from the box Monday-Friday at 8A & 3P.  
Payment options include:  
Check  
Money Order/Cashier's Check

**Phone Payments**—payment by credit or debit card.  
Payment can be made anytime by calling 830-249-9511 and pressing option 1, then option 3 when the call is answered.  
A technology fee of \$1.25 will be applied when paying over the phone.

**Online Payments** - <https://www.municipalonlinepayments.com/boernetx>

**Text Message Payments**—steps:  
1. Call 855-606-3486 and select the option to pay via text.  
2. You will then receive a text message to confirm your signup.  
3. After confirming, you will receive a text message whenever a new balance is posted to your account.  
4. To make a payment, reply to the text with "Pay".  
5. You will receive a confirmation text with the receipt number.  
Payment options include:  
Credit Card  
Checking Account

**OUTAGE**

If a problem arises, the homeowner/renter is required to contact the City of Boerne first. If you fail to contact the City, and it is later determined to be something that could have been repaired by the City Crews, the City will not reimburse for expenses incurred.

**Request for Disclosure of Information Maintained by the City of Boerne Utilities Department** Information in your City of Boerne Utilities Department customer account record, including information regarding customer usage, services, and billing, including amounts billed or collected for utility usage, is generally excepted from disclosure under Texas Government Code, Chapter 552 (Public Information Act). \* However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customer) provides that a customer of a government-operated utility may request that the government-operated utility disclosure personal information in a customer's account record, including the customer's address, or any information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information excepted from disclosure if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.