



Bandera Electric Cooperative
3172 Highway 16 North
PO Box 667
Bandera, TX 78003-0667

**Manage your account with
the new myBEC mobile app!**



Sign up today at
BanderaElectric.com/myBEC

- ◆ Make Payments
- ◆ Track Electric Usage
- ◆ Report Outages

Contact us at: 1-866-226-3372
Monday - Friday 8:00 a.m. - 5:00 p.m.
or e-mail us at mas@banderaelectric.com
Visit us online at BanderaElectric.com

188 0 AV 0.593
KENDALL APPRAISAL DISTRICT
118 MARKET AVE
BOERNE TX 78006-3004

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In accordance with Tex. Util. Code 17.006(f), BEC maintains information about the cooperative's procedure for implementing involuntary load shedding and reducing electricity use at times when involuntary load shedding events may be implemented, as well as the types of members and procedures for who may be considered critical care residential customers, critical load industrial customers, or critical load. Please visit BanderaElectric.com/Outages for more information regarding outages and reliability.

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Bandera Electric Cooperative
3172 Highway 16 North
PO Box 667
Bandera, TX 78003-0667

Account Number	3016635001
Member Number	3016635
Current Amount Due	556.21
Due Date	12/10/2025
Total Amount Due	556.21
Gross Amount Due After 12/10/2025	584.02

☐ Check here for change of address and complete form on back.



KENDALL APPRAISAL DISTRICT
118 MARKET AVENUE
BOERNE TX 78006-0000

BANDERA ELECTRIC COOPERATIVE
PO BOX 34087
SAN ANTONIO TX 78265-4087



30166350010000000000005562100000000000000000001

Paying Your Bill

There are 6 ways to pay your bill:

Automatic Bank Draft - Your payment is drafted from your checking/savings account on the due date. You still receive a monthly statement and your payment is always on time. Sign up at BanderaElectric.com.

Pay by Web - Register online @ www.banderaelectric.com to view and pay your account by electronic check or credit card at anytime, or contact Customer Care to activate this feature.

Pay by Phone - Pay by check or credit card 24 hours a day by calling 1-866-226-3372.

Pay by Mail - Mail payment and bottom portion of the bill. Please allow time for payment to be received by the due date. Write your account number on the check/money order.

Pay in Person - Normal office hours for Bandera are from 8:00 a.m. - 5:00 p.m. -- Comfort 8:00 a.m. - 5:00 p.m. (Closed from 12:30 p.m. to 1:30 p.m. for lunch) -- Boerne 8:00 a.m. - 5:00 p.m. (Closed from 1:00 p.m. to 2:00 p.m. for lunch) -- Leahey Wednesdays 9:00 a.m. - 4:00 p.m. (closed for holidays).

Kiosk Payment - Kiosks are located at our Bandera, Leahey and Comfort offices.

Delinquent Accounts

Bills are considered delinquent if payment has not been received by the due date. The due date is 16 days after the bill is issued. Delinquent amounts are subject to a 5% penalty.

Service is subject to be disconnected Eight (8) days after the account becomes delinquent and applicable service fees will be charged:

Administrative Fee:	\$100.00	Member Request Fee:	\$125.00	Same Day Service Fee:	\$350.00
Delinquent Fee:	\$150.00	Tamper Fee:	\$750.00		
Enhancement Fee:	\$250.00	Fiber Delinquent Fee:	\$25.00		

PLEASE NOTE ANY CHANGES IN YOUR MAILING ADDRESS AND/OR PHONE NUMBERS

NEW ADDRESS _____

CITY _____ **STATE** _____ **ZIP** _____

PHONE (____) _____ **EMAIL** _____

CELL PHONE (____) _____ **NAME** _____

CELL PHONE (____) _____ **NAME** _____

or e-mail us at mas@banderaelectric.com with changes