



447 N Main St. PO Box 1677
Boerne, TX 78006-6677

Please return this portion with your payment. When paying in person please bring both portions of this bill.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
13-8290-00	1/10/2026	\$149.57

If the due date falls on a Saturday, Sunday, or City recognized holiday, no penalty will be assessed if the payment is made by 5 pm the next business day

Kendall County Appraisal Dist
118 Market Ave
Boerne, TX 78006-3004

CITY OF BOERNE
UTILITY CUSTOMER SERVICE OFFICE
PO Box 1677
Boerne, TX 78006-6677

GOOD NEIGHBOR FUND VOLUNTARY CONTRIBUTION \$ _____

PLEASE DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address		Account Number	
Kendall County Appraisal Dist		118 Market Ave		13-8290-00	
Service Dates		Number of Days	Number of Units	Bill Date	Due Date
From	To				
11/13/2025	12/15/2025	32		12/23/2025	1/10/2026

SUMMARY AREA - BILL TOTALS

SERVICE	METER #	PREVIOUS	CURRENT	USAGE	TOTAL
				Past Due Amount	\$0.00
WATER	81042689	4514	4554	40	\$54.67
SEWER					\$71.46
STORMWATER FEE					\$23.44
				Sales Tax	\$0.00
				Amount Due	\$149.57
GOOD NEIGHBOR FUND VOLUNTARY CONTRIBUTION \$ _____				Due After 01/10/2026	\$149.57

Changes coming to trash & recycling service in 2026, for more information go to : <https://www.ci.boerne.tx.us/2293/utilities>. Sewer calculations start Dec. 1st thru March 18th. Usage is determined by the average water usage during this time. Calculations will be reflected as a fixed sewer charge effective on April's bill.

PLEASE SEE THE BACK OF THE BILL FOR UPDATING ACCOUNT INFORMATION, PAYMENT OPTIONS, OFFICE HOURS, AND OUTAGE INFORMATION.

*THIS BILL WILL BE CONSIDERED DELINQUENT AND A 10% PENALTY WILL BE ASSESSED IF PAID AFTER THE DUE DATE.

CITY OF BOERNE UTILITIES PO BOX 1677 447 N MAIN ST BOERNE TX 78006

PHONE: (830) 249-9511 Option 1



Please update your account information so we may better serve you!

New mailing address: _____

New mobile/cell #: _____

New home phone #: _____

New work phone #: _____

Ebill* -- Email address: _____
*Select to receive bills via email

OFFICE HOURS

Monday thru Friday 8:00 AM – 5:00 PM
Closed weekends and Holidays
Customer Care & Billing Inquiries: 830-249-9511
FAX: 830-249-2580
After Hours: 830-248-1633
www.boerne-tx.gov

PAYMENT OPTIONS

City Hall Payments—in person at City Hall, located at 447 N Main Street in Boerne.
Come inside to speak directly to a Customer Care Representative Monday–Friday from 8A-5P.
Payment options include:
Cash
Check
Credit Card
Money Order / Cashier’s Check

Payment Drop Box—located in the City Hall parking lot at the north end of the building.
Available 24 hrs. a day, seven days a week. Payments are collected from the box Monday-Friday at 8A & 3P.
Payment options include:
Check
Money Order/Cashier’s Check

Phone Payments—payment by credit or debit card.
Payment can be made anytime by calling 830-249-9511 and pressing option 1, then option 3 when the call is answered.
A technology fee of \$1.25 will be applied when paying over the phone.

Online Payments - <https://www.municipalonlinepayments.com/boernetx>

Text Message Payments—steps:
1. Call 855-606-3486 and select the option to pay via text.
2. You will then receive a text message to confirm your signup.
3. After confirming, you will receive a text message whenever a new balance is posted to your account.
4. To make a payment, reply to the text with “Pay”.
5. You will receive a confirmation text with the receipt number.
Payment options include:
Credit Card
Checking Account

OUTAGE

If a problem arises, the homeowner/renter is required to contact the City of Boerne first. If you fail to contact the City, and it is later determined to be something that could have been repaired by the City Crews, the City will not reimburse for expenses incurred.

Request for Disclosure of Information Maintained by the City of Boerne Utilities Department Information in your City of Boerne Utilities Department customer account record, including information regarding customer usage, services, and billing, including amounts billed or collected for utility usage, is generally exempted from disclosure under Texas Government Code, Chapter 552 (Public Information Act). * However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customer) provides that a customer of a government-operated utility may request that the government-operated utility disclose personal information in a customer’s account record, including the customer’s address, or any information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information exempted from disclosure if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.